

Stall Holder Risk Assessment/Checklist

This document has been designed for stall holders use, so that you can use identify and address your own risks while holding a stall at the Nabiac Farmers Market.

Market Coordinator Ph: 0422 177 122 Emergency Services: 000

Risk Assessment Chart:

| | | SEVERITY RATE | | | |
|------------------------------|--------------------|----------------------------------|----------------------------------|--------------------|------------------|
| | | MINOR INJURY / NEGLIGIBLE - A | MODERATE INJURY / HARMFUL - B | SERIOUS INJURY - C | FATAL INJURY – D |
| PR OB ABI LLI TY | RARE – 1 | 1A | 1B | 1C | 1D |
| | UNLIKELY – 2 | 2A | 2B | 2C | 2D |
| | POSSIBLE – 3 | 3A | 3B | 3C | 3D |
| | LIKELY – 4 | 4A | 4B | 4C | 4D |
| | ALMOST CERTAIN - 5 | 5A | 5B | 5C | 5D |

| ITEM | HAZARD(S) | POTENTIAL RISK(S) | POTENTIAL RISK CONTROL(S) | RATING (1A) | ACTION TAKEN | RESPONSIBLE |
|---|---|---|---|----------------|-----------------|-------------|
| Moving car during bump in / bump out | Moving car in crowded area Moving car under fatigue | - Could crash into humans, other cars and/or objects | Only move car during Set Up 6am – 7:30am. Pull Down 12noon – 1:30pm Obey the speed limit of 5km/h Ensure driver is in appropriate state to drive (alertness, reflexes, etc.) | | | |
| Long distance travel to market | - Driving under fatigue | - Falling asleep at the wheel resulting in crash | Ensure a good night sleep before the market day Only drive under appropriate conditions and if safe to do so Take turns driving if possible Power nap if feeling drowsy | | | |
| Gazebo / Marquee / Trestle Tables / Shelves | Movement during high winds Manual labour Pieces falling off | If not erected correctly it may collapse causing injury or damages Movement during high winds causing injury or damage | Freestanding gazebos are to have all legs secured and weighted down with no less than 20kg. Ensure weight limits are identified and adhered to Manufactures instructions to be followed during assembly and dissemble | | | |
| Theft | - Customers stealing items from stall | Customers stealing items from stallConfrontation | Have an action plan in place in case a theft occurs Set up stall, including staff location to have a good view of stock and customers | | | |
| Dehydration / Sunstroke | - Human body being exposed to direct sunrays for an extended period of time | Dehydration Elevated body temperature Fainting Potentially fatal | Wear loose-fitting, lightweight clothing Wear sunscreen / hat Drink plenty of water Never leave anybody in a parked car Take time away from the sun when possible | | | |
| Aggressive customer / member of the public | - Aggressive confrontations | Physical assault of stall holderVerbal assault of stall holder | General three step method of dealing with aggressive customer through negotiation includes: 1. Listen, 2. Show empathy, 3. Find a resolution Notify market staff for assistance | | | |

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|----------------------------------|--|--|--|----------------|-----------------|-------------|
| Unsecure objects / signage | Movement during high windsFalling objects | If not erected correctly it may collapse causing injury or damages Movement during high winds causing injury or damages | Ensure weight limits are identified and adhered to Manufactures instructions to be followed during assembly and dissemble Check with market staff if unsure | | | |
| Trip hazards | - Objects below knee level | - Patrons and stall holders may trip causing injury | If your stall is arranged for patrons to walk through, ensure walk ways clear and void of protruding objects Adhere to site coordinators decision and plan at all times. Leave space down each side of stall to avoid trip hazards and to give easy access. | | | |
| Power cables | Leads exposed Leads creating trip hazards Leads close to water | Electrocution hazard to staff and patronsTrip hazards | All leads and appliances to be dated, tagged and tested All equipment to be correctly maintained No generators allowed Ensure cables on the ground are covered with anti-trip mats | | | |
| Slippery surfaces | Rainwater, mud on market surfaceSudden changes in weather | - Potential falls causing injury or damage | Wear suitable footwear Put anti-slip removable surface down within stall Move with caution during wet conditions | | | |
| Onsite emergency | Extreme weatherAntisocial behaviorExtreme antisocial behavior | Damages to plant equipment / stockInjury | Ensure that you have viewed and understand the emergency evacuation plan displayed at the venue and the bottom of this document Cooperate with instructions by Market Coordinator and other Market Staff | | | |
| Manual handling | - Stall holders lifting equipment which could cause muscle or spinal damage | - Incorrect manual handling leading to injury | Stall holders to have correct lifting equipment and trolleys for assistance Be aware of their lifting capabilities and the correct movements for manual lifting | | | |

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|--|----------------------|--|----------------|---------------------|-------------|
| Faulty equipment causing damage to staff and/or staff holders/ customers | | Stall management to keep a log of all equipment testing and tagging, also put in place a regular maintenance inspection or tables, clothes racks, anything associated with the stall Documentation of the time equipment was checked / inspected to be kept on site by stall holder | | | |
| Space to add your own individual potential risks associated with your stall. | | | | | |
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Last revised: DK/10/02/19